

Family Resource Centers

2024 Parent/Caregiver Survey Results

Executive Summary

June 2024



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- Survey data were collected January through April 2024 from 234 parents/caregivers across 5 Akron Public School buildings
- Most respondents (95%) knew an FRC is available inside their child's school
- Over 40% of respondents had received assistance from the FRC in the past 6 months
- The majority of respondents (75%) rated their experience with the FRC as 5 out of 5
- Approximately half of the respondents would like to see programs on Mental Health Assistance/ Counseling and Community Resources
- Over 2/3rds of respondents were interested in summer programming for their students
- Family Well-Being and Financial Stability were the most frequently reported family goals
- About 45% of respondents reported a household income under \$30,000
- Transportation and Illness were the most commonly reported barriers preventing their students from coming to school
- Respondents indicated that expanding hours of service would be beneficial to them
- Texting and Email were the most preferred methods of contact